

## **Sustainability references**

- (i) TUI Travel Sustainable Development Evaluation 2010 (weighted by colleague numbers)
- (ii) An approximate figure of Group savings that have been tracked, gross of any upfront investments required to achieve those savings between 2008 and 2011. Part of previously identified cost savings
- (iii) TUI UK & Ireland customer research, 2010
- (iv) Achieved through operational efficiencies, fuel conservation, capacity amendments as well as the emission reductions which occurred in 2009/10 following the strategic venture with Air Berlin